Begin

Protect your business from fraud

Bank of Ireland UK

Don't fall for it. Make the call

At Bank of Ireland, we're always looking out for the Financial Wellbeing of our business customers. Reading the sentence below will take **less than a minute** and it could be the best thing you ever do to protect your business from fraud:

> *If a staff member or supplier asks you to make a payment or change their bank account details, always, always, always call them directly to verify that the request is genuine.*

▸ New bank account details from one of your suppliers? It could be a scam - **call them** to verify before you make any changes.

▸ Email from your boss or someone senior asking you to make a payment? It could be a scam - **call them** to verify before you send any money.

▸ One of your staff looking to change their bank account on a payroll system? It could be a scam - **call them** to verify their details are correct before making any changes.

Protect yourself and your business

▸ Establish a documented internal process for making payments or changing bank account details that includes verifying the contact. Make sure all staff follow this process without exception.

▸ When verifying the contact, never call back using a new phone number from the email - you could just be calling the fraudster!

▸ If you think you may have made a fraudulent payment, call our 24/7 freephone fraud line immediately on **1800 946 764 (ROI)** or **0800 121 7790 (UK)**.

Remember:
Don't fall for it.
Make the call

FRAUD FRAUD FRAUD FRAUD FRAUD FRAUD FRAUD

New email ▼ | Reply | Reply All | Forward | Delete

From: CEO / Senior Executive
To: Accounts

Are you in the office?

I need help with an urgent payment. I'm just going into a meeting so let me know if you can get this done and I'll send on the details.

Regards
Name of CEO/Senior Executive

FRAUD FRAUD FRAUD FRAUD FRAUD FRAUD FRAUD

New email ▼ | Reply | Reply All | Forward | Delete

From: Your supplier
To: Payments office
Subject: Invoice

Due to a change in our account system, we have changed our bank account details as follows:

Account name:
Bank:
IBAN:

Please direct payments for the invoice attached and all future payments to the updated account.

Regards
Name of supplier

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We can provide this document in Braille, in large print and on audio tape or CD.

Please ask any member of staff for details.

bankofirelanduk.com/security-and-fraud

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