



## Don't fall for it. Make the call

At Bank of Ireland, we're always looking out for the Financial Wellbeing of our business customers. Reading the sentence below will take **less than a minute** and it could be the best thing you ever do to protect your business from fraud:

If a staff member or supplier asks you to make a payment or change their bank account details, always, always, always call them directly to verify that the request is genuine.

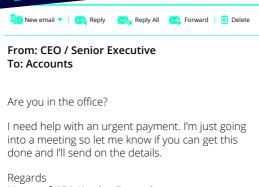
- New bank account details from one of your suppliers? It could be a scam - call them to verify before you make any changes.
- Email from your boss or someone senior asking you to make a payment? It could be a scam - call them to verify before you send any money.
- One of your staff looking to change their bank account on a payroll system? It could be a scam - call them to verify their details are correct before making any changes.

## Protect yourself and your business

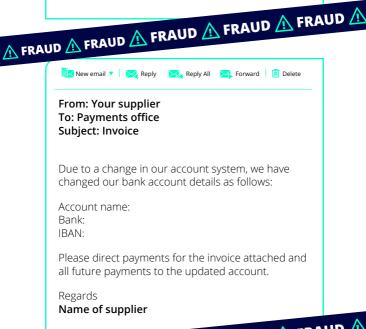
- Establish a documented internal process for making payments or changing bank account details that includes verifying the contact. Make sure all staff follow this process without exception.
- When verifying the contact, never call back using a new phone number from the email - you could just be calling the fraudster!
- If you think you may have made a fraudulent payment, call our 24/7 freephone fraud line immediately on 1800 946 764 (ROI) or 0800 121 7790 (UK).

## Remember: Don't fall for it. Make the call





Name of CEO/Senior Executive



We can provide this document in Braille, in large print and on audio tape or CD.

Please ask any member of staff for details.

## bankofirelanduk.com/security-and-fraud



Report suspicious emails relating to payments to 365security@boi.com

For your security and to improve our service to you, we may record and monitor phone calls. Branch details are given on our website.

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